NORTHLINE / OPERATING REVIEW

Harbor Exchange Launch Decision

Release the exchange in two stages. Keep the settlement hold until reconciliation is complete.

92%

of pilot transactions reconciled

The six-week pilot processed 1,250 synthetic transactions. Reconciliation matched 1,150; the remaining 100 need manual review before settlement can be enabled.

Gate	Evidence	State
Account setup	240 completed test journeys	Ready
Tracking	98% delivered within 2 seconds	Ready
Settlement	100 unmatched records	Hold

Approve the Limited Release

Open account setup and order tracking on 14 July. Keep settlement disabled until the exception queue is empty and Finance signs the control record.

What Changed

A single owner now resolves each exception. The support team has a tested escalation route, and the release can be rolled back without losing the review history.

Decision Owners

Mara Chen owns reconciliation; Omar Diaz owns rollback readiness. Both report to the release lead at 09:00 on launch day.

Decision due 10 July · Approve the limited scope, not settlement.

Fictional Dazzler example / Apache-2.0 / Editable text and tables